

February 2021

Updated Firmware (H_7817_PTZ) for SN688D-WIR Cameras

General Description

Vicon has released firmware for production for the camera listed below. The accompanying SmartManager discovery tool has not been updated for this release. It is still at version v2.3.3.15.

These cameras and firmware versions have been tested and validated with Vicon's Valerus VMS and with ViconNet V8.x.

Camera	Older Firmware	Newest Firmware
SN688D-WIR	H_7817_PTZ_v1.4.6	H_7817_PTZ_v1.5.4

Vicon Production

The latest firmware and discovery tool are available on Vicon's website. A link is provided in the installation section of this document. Manufacturing will switch over to the new firmware for new camera production and update all existing inventory.

This is not a mandatory update. However, updating is recommended for cameras intended to work with Vicon's Valerus VMS or other ONVIF-based VMS systems. For other applications, please review the release notes to help determine if the fixes included are relevant to your environment.

Please review the upgrade instructions described at the end of this document.

Release Notes

New Features

No new features

This firmware update does not contain new features. It contains several fixes and updates, listed below.

Known Issues

Bounding Boxes in Valerus

Currently, when the camera is configured to use the H.265 protocol, the VCA related bounding boxes will not show in the Valerus Client. They will be visible in the H.264 protocol. This will be resolved at a later stage.

Release Notes



Corrected Issues

ONVIF compliance

Some modifications have been made to ensure the camera fully complies with the ONVIF standard (v19.12).

Intrusion detection

An issue was solved where the "Intrusion Detection" VCA rule would not send the correct ONVIF event messages to the VMS.

J-Query

The firmware is now using version 3.5.1 of the J-Query JavaScript library.

PHP version update

The firmware is now using version 7.4.12 of the PHP HTML scripting language.

VCA Page refresh

An issue was corrected where the VCA configuration would show the incorrect default setting after a browser page refresh.

Subnet mask.

An issue was corrected where the camera would not be able to communicate with a device on a different network subnet because an incorrect subnet-mask was used.

ActiveX version update.

The firmware is now using version v2.3.2.10 of ActiveX controls for IE.

Home function.

An issue was fixed that caused an error in the "Home" function through the API interface.

Image Flip

An issue was fixed where image flip feature would be disabled, but still shows enabled, when viewing angle was changed.

Time trigger and daylight-savings time

An issue was corrected where time related triggers would not happen at the correct time, when the camera was configured to use daylight savings time.

Privacy masks

An issue was fixed where it was possible to configure privacy masks, even when it was disabled.





Installing the Updated Firmware

The latest firmware is available on Vicon's website from the Software Downloads page. A link is provided below.

http://www.vicon-security.com/software-downloads-library/vicon-camera-software/

Download the firmware to your PC. Go to the camera's Maintenance screen:

Basic Configuration	Maintenance
Video & Image	Maintenance
	Maintenance
Audio	Restart Restart the server.
Event	Reset Reset all parameters, except the Network Basic and focus parameters, to the factory
✓ System	settings.
- System	Default Reset all parameters to the factory settings.
 Information 	
🗉 Security	Upgrade
• Date & Time	Upgrade the server with the new firmware.
Network	- Specify the firmware to upgrade :
• Language	
Maintenance	C:\Users\henk\Dropbox\H_7816_v1.8.5.enc Browse and click Upgrade
· Support	* Note
Support	Note

Open the Upgrade section and use the Browse button to locate the firmware on your PC. Press the upgrade button. During the upgrade process, do not turn off power to the camera. Wait at least 5 minutes and access the camera again.

Once complete, the firmware version can be checked from the Basic Configuration screen.

